

Maria Ross

Career Summary

Masters prepared professional with over **15 years** of leadership experience in healthcare to include: **compliance** and **government program oversight, marketing** and **business development**. Solid background in **clinical operations, nursing, contracting, policy/procedure development, billing, risk management, quality, licensing and facilities & services planning**.

Skills

- Hospital Administrator with extensive Regulatory/Compliance Expertise
- Sales, Marketing & Strategic Planning/Business Development
- Project Management (Construction/Life Safety)
- Quality & Risk Management
- Financial Analysis, Budgeting & Auditing Expertise
- Computer/Word Processing/Spreadsheet Experience (Microsoft)
- Licensed Nurse (Arizona)
- Advanced Inspector - College of American Pathology (Lab)
- Appointed by Arizona Governor to Economic Security Advisory Council

Education

- 1996 **Ottawa University** Ottawa, KS
- BA Business & Public Administration
- 2001 **Western International University** Phoenix, AZ
- MBA in Healthcare Management *Completing thesis and articulating into PhD
- 2003 **Northcentral University** (Distance Learning) Prescott, AZ
- Working toward PhD in Business w/major in Healthcare Administration

Work Experience

- 2003 -- Current **IASIS Healthcare - Arizona Region**
St. Luke's Medical Center Biltmore Surgical Center
St. Luke's Behavioral Hospital IASIS Physician Services
Phoenix, AZ (602) 251-8479
- Position Held: Director of Compliance/Planning (Compliance Officer)**
- Oversee multi-state licensing, government programs, compliance and procedural issues, as well as troubleshoot finance and reimbursement issues (i.e. claims, provider registration) for the IASIS - Arizona market;
 - Responsibilities include operations support, accreditation coordination, risk management, quality program design, planning and development of healthcare facilities, services and operational entities/programs to include contracting & specialized government certifications.

- 2001 – Current **Maricopa Community College District**
Phoenix, AZ (602) 286-8524 - Report to Dr. Marie Fenski as Chair
- Position Held: Adjunct Faculty – Health Care & Business**
- Responsible for teaching healthcare core, business and public policy classes at Gateway & Phoenix College (evenings & weekends).

- 1991 - 2001 **Banner Health System-Corporate Offices**
Phoenix, AZ (602) 495-4157 (f/k/a Samaritan Health System)
- Position Held: Hospital Administrator, Licensing/Regulatory Compliance**
- Oversee and act as **consultant** for multi-state licensing, government programs, compliance and procedural issues, as well as troubleshoot finance and regulatory reimbursement issues from Corporate location;
 - Responsible for planning, implementation and development of healthcare facilities, services and operational entities/programs to include contracting & specialized government certifications that spanned the United States.

Other Related Experience

Segal Company
Health Benefits Compliance Consultant

U.S. Army Reserves
MP Investigations/Practical Nurse

Blue Cross Blue Shield/CMS IX
Quality Control Administrator

Hewlett Packard Company
Government Contracts Specialist

References Available Upon Request